



**PROPERTY PRACTITIONERS
REGULATORY AUTHORITY**

A list of staff members assisting with your Fidelity Fund Certificates and Renewals in the Licensing & Registration Department of the PPRA:

NAME OF EMPLOYEE	EMAIL ADDRESS OF EMPLOYEE
Vukani Mbatha (FFC Renewals Manager)	vukani.mbatha@theppra.org.za
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Samukele Mthembu	samukele.mthembu@theppra.org.za
Amahle Mahlanyana (Based in our Cape Town Office)	amahle.mahlanyana@theppra.org.za

Why are we giving you this information?

We have seen over the last few weeks that property practitioners said that they Whatsapp “so called” staff members to assist with the issuing of their FFCs, - only to find out that they have never worked at the PPRA, or they have worked here years ago!

We also request that you do not WhatsApp us but sent a formal email or call us.

There is **NO OTHER STAFF** members assisting with your FFC queries at the PPRA.

You as property practitioners are entitled to utilise the services of a third party to assist you in obtaining your FFC, however please do make 100% sure they are a legitimate company and that they follow the proper channels when providing you with your FFC.

What is meant by the proper channels?

That there is no money being exchanged between a third party and **ANY OFFICIAL** of the Registration team **OTHER** than the prescribed legislative fee (and off course the fee charged by the third party) to assist in obtaining your FFC.

NO after hours dealings will be tolerated at the offices of the PPRA.

NO third party or property practitioner are allowed to enter beyond the client walk in centre to come and see an official working in the offices.

No cash MUST EXCHANGE HANDS – we are a cashless environment and only accept card payments.

If you have to pay an additional fee – other than what was mentioned above – you are **GUILTY** of fraud, and we will prosecute you and the official.

Please work with us to create an environment whereby we serve you and provide you with the necessary as per the Law and at the same time eradicate any fraud in our business unit.

Johlene Wasserman

22 May 2023.